

# The doctor can see you now.

Join thousands of MVP Health Care<sup>®</sup> members who use **myVisitNow<sup>®</sup>**. Access 24/7 adult and pediatric urgent care and convenient, self-scheduled appointments with psychiatrists, behavioral health specialists, nutrition and diet specialists, and lactation consultants.

## myVisitNow offers members:

**Convenience.** Have your visit at home, on-the-go, or anywhere from your smartphone, tablet, or computer with a webcam.

**Confidentiality.** Visits are HIPAA\*<sup>†</sup>-compliant, allowing you to meet safely and securely.

**Availability.** See an urgent care doctor within minutes, or self-schedule same- or next-day appointments.

**Affordability.** Co-pays will be the same as a sick visit to your Primary Care Physician (PCP). If you have a plan where the benefit is subject to the deductible, and have not met your annual deductible, you can save on out-of-pocket costs.

To view costs specific to your health plan, *Log In* at **myvisitnow.com**.

## Use myVisitNow for non-emergency<sup>†</sup> situations when you:

- Can't fit an appointment into your busy schedule
- Are traveling
- Need access to care for your children
- Feel too sick to drive
- Can't access your Primary Care Physician (PCP)

See reverse for steps on how to get started. >

\*HIPAA (Health Insurance Portability and Accountability Act of 1996) is United States legislation that provides data privacy and security provisions for safeguarding medical information.

<sup>†</sup> myVisitNow is not for life-threatening or emergency situations.

## Getting started is easy.

Complete the registration form at [myvisitnow.com](https://myvisitnow.com) and select *Sign Up*.

You'll be asked to provide basic information, such as your *Current Location*, *date of birth*, and *MVP Subscriber ID*. Once your health insurance information is verified, your account will be created.

### Dependent and Spouse Registration

Dependents over the age of 18, including your spouse, must create their own account for claims to process accurately.

To register a dependent under the age of 18 on your account, *Log In* at [myvisitnow.com](https://myvisitnow.com), and choose *My Account*. Select *My Children*, then *Add*.

To register, your dependent(s) and spouse must use their MVP Member ID number.

## Now, schedule your visit!

### 1 Choose the type of visit you want and select a provider.

Using your smartphone, tablet, or computer with a webcam, you'll be face-to-face with a health care professional within minutes or be able to schedule your visit, depending on the service selected.

### 2 Provide payment information.

Prior to your visit, you'll be presented with the appropriate cost. Simply provide your credit/debit card information and authorize payment.

### 3 Look for your visit summary and Explanation of Benefits (EOB).

After your appointment you'll receive a visit summary, which includes your diagnosis, treatment recommendations, and a prescription, if necessary. Share the visit summary with your PCP so he/she is informed of your health history. A claim will automatically be generated and sent to MVP for processing. Once the claim is processed, you'll receive an EOB.

## myVisitNow services:

24/7 Adult  
Urgent Care

Psychiatry

24/7 Pediatric  
Urgent Care

Nutrition  
& Diet

Behavioral  
Health Therapy

Lactation  
Consultations



Download the free **myVisitNow** mobile app from the App Store® or Google Play™



### Trouble logging in or have program questions?

Call myVisitNow Support at 1-855-666-9557.



### Billing or claims questions?

Call the MVP Customer Care Center phone number on the back of your MVP Member ID card.

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