

## Plan Summary

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# About Rocket Lawyer

Rocket Lawyer is an online legal services company that connects people to the legal help they need. We make the law simple and affordable with thousands of easy-to-create legal documents, quick access to independent local attorneys, and much more. As a Rocket Lawyer Legal Benefits member, you now have access to all the best that Rocket Lawyer has to offer.

## About your membership

### **Enrollment**

To claim your Rocket Lawyer Legal Benefits, click the link sent to you by your plan administrator. Be sure to use your company email address when you create your profile, so we can verify your eligibility. Your coverage will start as soon as you complete your account.

### **When membership ends**

Your coverage may end when either you leave the company, or your company cancels the program. Check with your benefits administrator for more information. In either case, you can continue to receive Rocket Lawyer benefits by converting your legal benefits account into a personal membership. If you choose to convert your account, you'll still have access to everything you created as a legal benefits member, but you'll be responsible for any ongoing membership costs yourself.

### **Eligibility**

All employees and their immediate family members (including your spouse/partner and minor children) are covered under the plan.

### **Cost**

100% of the membership cost is covered by your employer. If you choose to purchase additional services not covered by your membership, you will be responsible for any applicable fees yourself.

## About your membership, continued

### Benefits at-a-glance

Service	Entitlement
Legal documents	Unlimited
Ask a Lawyer questions	Unlimited
Attorney discounts	40% off hourly rates or as low as \$125/hour
Attorney consultations	Free 30 minute consultation on each new legal matter
Document reviews	2 per month, up to 10 pages each

### Confidentiality

Your account will be subject to our privacy policy ([RocketLawyer.com/privacy.rl](https://RocketLawyer.com/privacy.rl)).

Although your employer will be notified that you have activated your membership, the actions you take with your membership, including documents you create and conversations you have with attorneys, will not be shared with your employer.

### Contact us

Rocket Lawyer customer support

**Phone:** (877) 881-0947, 6 a.m.–6 p.m. PST

**Email:** [benefitssupport@rocketlawyer.com](mailto:benefitssupport@rocketlawyer.com)

## Your benefits

### Legal documents

Rocket Lawyer members can create unlimited legal forms, contracts, and other documents.

To create a document, log in to your account at [www.rocketlawyer.com](http://www.rocketlawyer.com). Use the search bar to look up a document by name, or use the Explore tab on your account home screen to browse the document library. Once you've chosen a document, follow the on-screen instructions to create your own. You can stop and come back to your document at any time from your computer, smartphone, or tablet. Documents you create will be saved to your secure account. You can also copy, print, share, and sign your document online.

## Your benefits, continued

### Attorney services

Although Rocket Lawyer is not a law firm, we do partner with local independent attorneys around the country.

#### To contact an attorney:

- 1) For simple questions, you can submit a short request online via our Ask a Lawyer service. One or more lawyers are expected to respond within approximately one business day.
- 2) For more complex matters, you can request a 30-minute consultation with a lawyer. To make your request, contact customer service or submit an Ask a Lawyer request and indicate that you'd like a response by phone. You can also click the red "Speak With A Lawyer" button from your logged in dashboard panel.
- 3) You can also hire a lawyer for ongoing representation. Rocket Lawyer On Call<sup>®</sup> attorneys generally offer Rocket Lawyer members 40% off their normal rate.

Alternatively, you can speak to your Rocket Lawyer customer representative or call us at (877) 881-0947. We'll contact you within one business day and connect you to a local lawyer. Please submit no more than three lawyer connection requests at one time.

### Exclusions

Rocket Lawyer Legal Benefits can not be used in connection with legal matters with your employer under any circumstances. For more information, please see our Terms of Service at [www.RocketLawyer.com](http://www.RocketLawyer.com).