

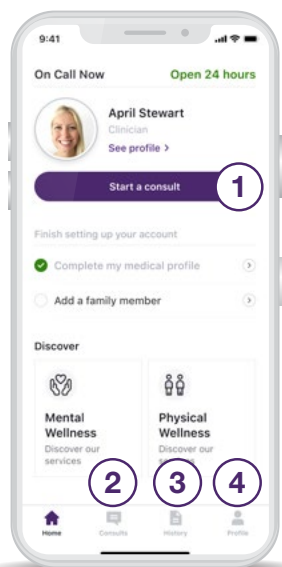
Using TELUS Health Virtual Care.



How it works

TELUS Health Virtual Care allows you to get the medical support you need from the comfort of your home or office, whether it's a prescription, a specialist referral, a diagnosis or more, at any time of the day or night.

Here is a quick guide to help you get the most out of this service:



1. Start a consult

Click this button anytime you need medical support. You'll be connected directly to a care coordinator.

2. Past consults

The Consults tab contains transcripts of all your text conversations with clinicians, so you can refer back to them for details you may have forgotten.

3. Medical notes

The History tab allows you to look back on medical notes left by clinicians after your consultation, so you can look back at their notes at any point.

4. Profile tab

This is where you can set up your personal profile and invite your partner to create their own account, or set up an account for your children (under 26).

We can help you with:



Medical advice



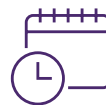
Prescriptions



Referrals



Labs



Specialist appointments*



Imaging



Diagnosis

Activate your account today: desjardinslifeinsurance.com/virtual-care



*Specialist appointments incur additional costs. DESJARDINS INSURANCE refers to Desjardins Financial Security Life Assurance Company. DESJARDINS, DESJARDINS INSURANCE and related trademarks are trademarks of the Fédération des caisses Desjardins du Québec used under licence by Desjardins Financial Security Life Assurance Company. 200, rue des Commandeurs, Lévis (QC) G6V 6R2 / 1-866-647-5013 desjardinslifeinsurance.com