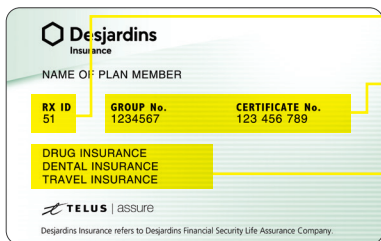


Your payment card



Information for pharmacists, dentists and healthcare professionals*

Benefits you are entitled to under your plan

You can use your **payment card** for expenses that are covered under the benefits listed on your card (excluding travel insurance). You can also use the electronic version on our **Omni** mobile app. The card is accepted anywhere in Canada.

How to use your payment card

1. Show your card to your pharmacist, dentist, or healthcare professional*.
2. You don't have to submit a claim to be reimbursed for approved expenses.
3. Your claim will be processed according to your group insurance coverage. Your pharmacist, dentist or healthcare professional* can tell you right away how much you have to pay, if anything, and the amount we will reimburse.
4. Your pharmacist, dentist or healthcare professional* will give you a receipt showing the details of your claim. Remember to keep your receipts on file for income tax purposes.

You can find a list of participating healthcare professionals at desjardinslifeinsurance.com/providers or on our **Omni** app. When you go to your appointment, just tell the participating healthcare provider that you'd like to use the eClaims service.

What to do if there is a problem with the transaction

A special call centre has been set up for dentists, pharmacists and healthcare professionals* to help them if they need assistance processing your claim. If there is a problem with the transaction, you will have to submit a claim for your eligible expenses. Claim forms are available on our website at desjardinslifeinsurance.com/forms

*Some healthcare professionals are authorized to make transactions for you.

Information at your fingertips

This card is valid only while the insurance is in effect.

For information regarding your coverage, consult your booklet or plan administrator, or call one of our toll-free Group Customer Contact Centres.

English: 1-800-263-1810 **French: 1-800-463-7843**

Visit our secure site for plan members:
desjardinslifeinsurance.com/planmember

Travel Assistance

If you are covered by travel insurance and only if an accident or illness occurs outside your province of residence, contact us immediately (24 hours a day).

If calling from	Number to dial
Canada and the United States	1-800-465-6390 (toll-free)
Any other country (outside North and South America)	Country Overseas Area Code + 800-29-48-53-99 (toll-free)
Any other country	514-875-9170 (collect)

To reach our Customer Contact Centre

To view your health claims file online

To contact Travel Assistance in case of an emergency while you're travelling

Take your card with you when you travel

Always have your card on hand so you'll know how to reach Travel Assistance from wherever you are, 24 hours a day, 7 days a week.

Before you leave, don't forget to check your group insurance plan booklet to confirm your coverage and any restrictions or exclusions that may apply.

Travel Assistance at your service

Travel Assistance gives you personal assistance to help you resolve a problem while you're travelling. In case of a medical emergency, always contact Travel Assistance to find out how to get the care you need.

Always keep your card on hand.

